

Local

Tenants facing problems renewing civil ID after changing address

'Landlords' indifference' puts tenants in trouble

By Nawara Fattahova

KUWAIT: Many tenants residing in various areas have faced problems renewing their civil ID due to the address of their building. These problems caused by changes in the building can be resolved by the landlord, but due to their negligence and carelessness, the tenants are the ones suffering. Tenants facing such a problem can find a "fixer" to register their address for KD 10. If they cannot find such an insider, they will face many problems and their ID card will never be issued.

Huda moved to a new flat in Salwa after the building where she lived for over 10 years was demolished. When renewing her ID, she was asked to bring the rent contract of the new flat to be able to change her address. "When I visited the Public Authority for Civil Information, I was also asked to provide the PACI number of the building. But the employee told me there is a problem with this building, as it shows in the system that many people are registered on this building," she told Kuwait Times.

The employee told her to ask the landlord to visit PACI and cancel the names of tenants registered on this address who are not living there. "I contacted

the haris, who said that it's not their fault, and that if I didn't like the building, I can simply leave. He advised me to pay KD 10 to his Arab friend who works at PACI to get it fixed," added Huda.

Tony is another victim of the landlord's indifference. He faced many problems with his civil ID as he couldn't change his address. "The building I moved to in Farwaniya was a new building, and there was no PACI number on it. When I went to renew my ID, they asked for the PACI number. When I got it from the haris, they said we can't register you," he recounted.

"The employee said my flat does not exist. She said according to the PACI number, the building consists of only three floors and there is no fourth floor. When I asked the haris to resolve the problem, he kept saying 'next week', 'soon', etc, but he didn't do anything. I faced many problems without a valid civil ID including access to healthcare," Tony explained.

Tony only resolved his problem after a friend told him about an Asian employee at PACI who could register his new address for KD 10. "Only then was I able to renew my ID, otherwise I would still be suffering," said Tony.



Ooredoo utilizes 'Kuwait Mobile ID' for digital identity authentication

KUWAIT: In continuation of its ongoing efforts to accelerate the digital transformation in the country, and in line with its business strategy to constantly provide the latest digital services to its customers and the public, Ooredoo Telecom, the first to introduce innovative digital services in Kuwait, has officially announced the adaptation and utilization of "Kuwait Mobile ID", a mobile application provided by the Public Authority for Civil Information (PACI) that provides users with a digital civil ID accredited for identification and digital signature for both government and private sector, for secure authentication of identities at any of its branches, sales channels, online at <https://shop.ooredoo.com.kw>, or through the MyOoredoo application. Such collaboration positions Ooredoo Kuwait as the first telecom company in the country to adopt this application.

The signing ceremony between Ooredoo and the Public Authority for Civil Information took place last Monday, with the presence of Musaed Al-Asousi - Director General of Public Authority for Civil Information; Abdulaziz Yaqoub Al-Babtain - CEO of Ooredoo Kuwait; Fadi Kawar - Chief Operating Officer; Mijbil Alayoub - Senior Director, Corporate Communications; Basil Ramadan -

Senior Director, Regulatory Affairs; Abdulaziz Al Mufarrej - Senior Specialist, Regulatory Affairs; Fatima Dashti - Senior Manager, Public Relations, Internal Communications and Corporate Social Responsibility; and Nazem Al-Ghabra - Manager, Corporate Communications at Ooredoo Kuwait.

Mansour Al-Methen - Deputy Director General of Information Systems and Technology; Nasser Al-Otaibi - Director of Operations and Technical Support; Muhammad bin Naji - Director of Systems Development; Amina AbdulRahim - Quality Control Supervisor; and Ohoud Al-Asalawi - Document and Information Analyst, were the attended representatives of the Public Authority for Civil Information.

Digital transformation

Babtain said: "Our aim is to reshape the way we deliver services through fostering digital transformation that leads to sustainable growth for the local community and country, economic inclusion, and offering the best digital services to our customers. Through this constructive cooperation, we are fostering innovation and collaboration between the government and private sectors, we are also supporting the government to be digitally maturing and sophisticated leader; that is in line with

Kuwait Vision 2035 'New Kuwait'."

Babtain added: "I am humbly proud of this collaboration between Ooredoo Kuwait and the Public Authority for Civil Information, which lead to the implementation of the "Kuwait Mobile ID". Thank you to all the team members who have worked hand in hand to accomplish this achievement."

"Today, Ooredoo Kuwait and the Public Authority's systems are linked together, in which the customers' certified digital civil ID will be accepted for authorization, e-signatures and other digital services. This digitally sophisticated approach is legally approved and accredited by PACI," Babtain added.

"We, at Ooredoo Kuwait, have had the proactive vision of supporting every domain of the government to deploy and use the latest technologies in a way that can elevate the service-level standards, enhance and simplify interactions with the public and increase efficiency. Providing distinguished digital services, affirms Ooredoo's superiority and leadership in the Telecom sector, and strengthens its competitive advantage in the local market," Babtain concluded.

Digital ID

Meanwhile, Asousi said: "Our cooperation with Ooredoo Kuwait, and the adaptation of the 'Kuwait Mobile ID' application, come to ratify the effective partnership with the private sector, especially telecommunications; which we are truly proud of. Hence, the Internet and smart phone applications are core in our life, it also facilitates transactions of all kinds and save time



KUWAIT: Director General of Public Authority for Civil Information Musaed Al-Asousi (left) and CEO of Ooredoo Kuwait Abdulaziz Yaqoub Al-Babtain sign the agreement.

and effort."

"This collaboration will not be our last, but rather we seek more partnerships with the telecommunications sector, and other sectors that contribute to the betterment of our community, country, and economic. It is an integral part of our efforts to achieve the vision of (New Kuwait 2035) and to enhance the country's digital transformation process" Asousi added.

The Public Authority for Civil Information (PACI) launched the "Kuwait Mobile ID" app to present users with a secure, mobile-based, and certified digital ID that is capable of identity verification, authentication to online e-services, and applying a trusted digital signature to documents and

transactions within government entities and private sector companies. The application is also an ideal way to save effort and time in case they want to obtain official customer data.

It is worth mentioning that the Public Authority for Civil Information has taken into account the ease of installing and operating the "Kuwait Mobile ID" application so that the various segments can use it smoothly and easily, in addition to the availability of all information about it on the authority's official website www.paci.gov.kw where anyone can browse the site to obtain information on the application, as well as watch an introductory video that explains the steps to register in the application.

What is the Noble...

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Truly miraculous is the fact that it is memorized by millions of people - Arabs, non-Arabs, men, women and children. No book has the same honor. Allah (the Almighty and Majestic) said, "And we have indeed made the Quran easy to understand and remember, then is there anyone who will remember (or receive admonition)?" (Surat Al-Qamar 54 - 17)

What else does the Holy Quran include? Besides outlining an exemplary way of life that includes prescriptions and prohibitions, which Muslims strive to follow, the Holy Quran includes historic information about previous nations, and mentions 25 prophets by name. Some prophets are described in detail, including their miracles and messages. Muslims believe in all of these prophets and messengers. Allah (swt) said in the Holy Quran, "Say (O Muslims): 'We believe in Allah and that which has been sent down to us and that which has been sent down to Ibrahim (Abraham), Ismail (Ishmael), Ishaq (Isaac), Yaqub (Jacob), and the Tribes (the twelve sons of Jacob), and that which have been given to

Musa (Moses) and Isa (Jesus), and that which has been given to the prophets from their Lord. We make no distinction between any of them, and to Him we have submitted (in Islam).'" (Surat Al-Baqarah 2 - 136)

The Holy Quran invites people to observe, think about and ponder the creation, starting with themselves. If we look at our organs, we will find billions of cells that work in an organized and continual manner. If we look at the universe around us, we will wonder how Allah created the great heavens without columns and how Allah created birds that fly by opening and closing their wings. When they close their wings, who protects them from falling? - It is Allah. The workings of our world, from the expansion of the universe to the spider's web, is brought to our attention in the Quran. An unbiased person will reach the conclusion that he should worship the only God (the Creator, Allah) and reject the idea of Him having a partner in divinity. He would believe in all prophets and their original scriptures, and believe that prophet Muhammad is the final messenger, as Allah described him.

Courtesy of TIES: TIES is among the projects funded and managed by Kuwaiti Society for Cultural Dialogue. TIES aims at empowering Kuwait's expats through social and educational services that promote a positive and productive role in society, and to facilitate opportunities for intra- and interfaith interactions that promote social solidarity. For more information, please call 25231015/6 or 94079426 or e-mail: info@tiescenter.net.

prayers and found themselves confronted by dozens of armed police, some on horseback. Protesters hurled water bottles at police, who fired stun grenades to disperse the crowd. Hundreds of Palestinians also gathered at the Qalandiya checkpoint between Jerusalem and the occupied West Bank, police said.

There have been nightly disturbances in east Jerusalem since the start of Ramadan on April 13, amid Palestinian anger over police blocking off access to the promenade around the walls of the Old City, a popular gathering place after the end of the daytime Ramadan fast. Thursday's march into the heart of Arab east Jerusalem by hundreds of supporters of far-right Jewish nationalist group Lehava added fuel to the fire.

Kuwait suspends flights with...

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variant has made the South Asian country the latest coronavirus hotspot. "We're very worried about the new mutation of the virus discovered in India. So as not to endanger our vaccination program, India travel has to be significantly limited," Spahn told the Funke newspaper group.

Berlin had already dubbed India a "zone with particularly high risk of infection" with effect from today. Germany is the latest of several countries to restrict travel from India over the new variant, following Canada, Britain and Kuwait.

In India, queues of COVID-19 patients and their fearful relatives were growing outside hospitals in major cities across, the world's new pandemic hotspot, which has now reported nearly one million new cases in three days. Another 2,624 deaths were reported in 24 hours, taking the official toll to nearly 190,000 since the pandemic started.

More than 340,000 new cases were also reported, taking India's total to 16.5 million, second only to the United States. But many experts are predicting the current wave will not peak for at least three weeks and

Jerusalem mayor Moshe Lion told public radio he was in talks with Palestinian community leaders in east Jerusalem "to end this pointless violence".

Lion said he had tried to cancel the Lehava march, but police told him it was legal and noted that "dozens" of Jews who attacked Arabs had been arrested in the past two weeks.

The office of Palestinian president Mahmud Abbas condemned "the growing incitement by extremist far-right Israeli settler groups advocating for the killing of Arabs". In a statement on the Palestinians' official Wafa news agency, it urged the international community to intervene to protect Palestinians.

Jordanian Foreign Minister Ayman Safadi condemned "racist attacks" by Israelis against

that the real death toll and case count are much higher.

Stung by criticism of its lack of preparation ahead of the wave of infections, the central government has organized special trains to get oxygen supplies to the worst-hit cities. The Indian air force was also being used to transport oxygen tankers and other supplies around the country and to bring oxygen equipment from Singapore. The government has also pressed industrialists to increase production of oxygen and life-saving drugs.

Uttar Pradesh, a state of 200 million people, has imposed a weekend lockdown in a bid to curb the spread. In Delhi, the city government said it would begin setting up buffer stocks of oxygen.

Delhi chief minister Arvind Kejriwal said "the government should take over all oxygen plants through the army". Many patients are dying outside hospitals in the capital because of the lack of beds and oxygen. Twenty patients at the Jaipur Golden Hospital in the capital died during the night as it suffered oxygen shortages, the hospital's director told Indian media. He said that at one stage on Saturday morning, the reserve was down to 30 minutes and pressure had been reduced for the 200 coronavirus patients, most of whom were on emergency oxygen.

One charity has set up an overflow crematorium in a car park, with makeshift funeral pyres built to deal with the mounting deaths. A Delhi High Court hearing a special petition on the pandemic measures said Saturday: "We're calling it a wave, it's actually a tsunami."

Palestinians in east Jerusalem and called for "international action to protect them". "Jerusalem is a red line and touching it, is playing with fire," he warned. The UN special coordinator for Middle East peace, Tor Wennesland, called on all sides to "exercise maximum restraint and avoid further escalation". "The provocative acts across Jerusalem must cease," he said.

Hamas's military wing, the Ezzedine al-Qassam Brigades, voiced support for the east Jerusalem protesters. "The spark you light today will be the wick of the explosion to come in the face of the enemy," it said in a statement. An alliance of Palestinian militant groups, including Hamas and its smaller ally Islamic Jihad, issued a statement warning we "cannot remain silent" in the face of the violence. — AFP

Gaza rockets follow clashes...

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On Thursday, at least 125 people were injured when Palestinian protesters, angered by chants of "death to Arabs" from far-right Jewish demonstrators, clashed repeatedly with police.

Skirmishes broke out again on Friday when tens of thousands of Muslim worshippers left the city's revered Al-Aqsa mosque compound after night